



## **Warranty, Terms, Conditions and General Information**

All work performed comes with a two-year workmanship and materials warranty. Materials are provided by the use of computerized asphalt plants to guarantee the consistency of asphalt cement, heat, and various mixtures of aggregates. Workmanship means asphalt thickness is as designated, along with proper compaction and drainage. Swales and berms may be used to assist in drainage issues as well as skin lift asphalt patches if necessary. As a general guideline to guarantee proper drainage, driveways and parking area surfaces should have a minimum slope of two percent (2%) or 1/4 inch per foot. Where grade pitch changes or drainage slope is less than minimum small puddles may occur for a short period of time. If there is any standing water after 24 hours this constitutes a drainage issue and will be addressed. Failure of terms of payment will void any and all warranties.

Warranties do not include acts of nature, (cracks, breakage, settling, heaving or unraveling). Underground wires, utilities, culverts, weeds, tree roots and inadequate sub-base installation are some other causes of asphalt failure not covered under warranty. It is the responsibility of the owner to notify the contractor of any utility locations not provided by diggers hotline. Excessive weight or driving on or near unsupported edges that crack or break are also not covered. A standard 2"-2-1/2" thickness is adequate for most cars and small trucks. Thickness of 3"-4" should be considered and not limited to motorhomes, campers, trucks with trailers, as well as delivery trucks including propane, septic, school buses, UPS, FedEx, construction and farm equipment, etc.

## **Warranties Subject to Conditions and Terms**

All warranties are subject to the conditions and terms of the contract. We live in a climate where frost is in and out of the ground several times each year. This movement of the ground can result in low spots, high spots, and other problems in the sub-base that may not have been present at the

time of installation of the asphalt. These areas may heave and settle many times during winter cycles or may not occur for several years.

Customers will be responsible for all base, sub-base, and soil testing costs not included in surface weight testing. Grade and pave proposals only include surface weight test as per the ability of the top surface to withstand paving equipment up to 72,000 pounds and do not include core samples of sub-base. A paving contractor who provides both the sub-base and surface base materials may elect at his discretion, to warrant issues not typically covered under standard warranty provisions.

We are not responsible for any damage to concrete, paver bricks, garage floors, treated or stained concrete, sidewalks, existing asphalt or siding caused by equipment crossing, rolling, driving, or normal installation is not covered although we make every effort to be as careful as possible.

What sets AC Asphalt Specialists apart from our competitors is that we are not just a paving contractor but rather a full-service paving and maintenance company. We have the equipment and experienced staff to provide the initial installation, as well as maintain and make any necessary repairs to existing asphalt without the need for sub-contractors.

When selecting your contractor, be aware that many contractors who say they provide all aspects of asphalt installation or maintenance, maybe using sub-contractors. Most contractors provide either paving or maintenance, rarely both. The work they don't provide may be given to a sub-contractor, without your knowledge.

Don't hesitate to ask who will be performing the work and ask for proof of insurance (liability, vehicle, and workers' compensation). Ask for references and don't be afraid to ask questions. Your contractor should be willing to explain the installation procedure with you and discuss all details with you, right down to the type of equipment that will be used to perform the work.

To minimize the occurrence of cracking, and to protect the surface from becoming dry and rough, it is strongly recommended that new asphalt be sealed within one year after installation and every two years thereafter. Unlike concrete, which may also crack, asphalt can be repaired and maintained. Sealing the asphalt will reduce oxidation of the surface caused by the sun. This reduced oxidation will keep the asphalt pliable, which will allow for the slight ground movement without causing excessive cracking. Sealing also helps protect the surface from contaminants such as oil, salt, or chemicals that would otherwise damage the asphalt. Cracks, even minimal,

should always be filled before the winter season to avoid water and melting snow from getting beneath the surface and freezing. It is not abnormal for previously filled cracks to re-open during a winter frost cycle.

As of 2020, the city of Green Bay has passed a law banning the use of coal-tar emulsion sealer to be used on properties in Green Bay. This has been substituted with an asphalt emulsion sealer. There is a big difference in the wearing abilities of these two kinds of sealers. You will not get as long of life from asphalt emulsion as coal tar. We regret having to switch over as we feel coal tar withstands twists and turns better, and the life expectancy is superior. That withstanding, we still urge you to do regular maintenance using the new asphalt emulsion sealer mixed with polymer modifier and silica sand added for durability.

Sealcoating warranties do not normally cover peeling and/or flaking. These areas can be touched up under the warranty period. At our discretion, we may re-spray the entire drive at no charge or at a discounted price. Wear and tear is not considered a warranty issue. Items not considered to be warranty repairs include but are not limited to, damage from snow blowers, snowplows, shovels, chemicals, tree sap, traffic, patches, power steering turns, new and reopened cracks or abuse.

At AC Asphalt Specialists, we will submit a written contract that is complete and easy to understand. We will also provide a site plan detailing exactly how the work is to be performed. [Contact us](#) today for more information.